### **Leicester Shire Promotions Ltd**

#### **Contract to deliver Tourism Services**

### **Progress Review**

# What we said we would do by March 31 2016

	Baseline 2012	Target 2016
8% growth in tourism value	£911m	£983m
10% growth in employment	13,000	14,300
85% Visitor satisfaction levels of good or better		
15% Increase in leisure tourism bed-nights attributable to the tourism strategy	21500	24750
50% Increase in business tourism bed-nights attributable to the tourism strategy	325	500

# What we said we would do by March 31 2016

	Baseline 2012	Target 2016
25% increase in online bookable product	250	315
50% of all known businesses supported for growth and development	430	215
80% of all eligible businesses actively promoting online	280	224
Destination briefings to press and media	80	120
Briefings to stakeholders and influencers	8	12
50% increase in coach and group tour operators contacted annually	400	600
50% increase in number of conference bids presented annually	16	24

### Leisure Tourism



#### Short Breaks in Leicester & Leicestershire

eicester and Leicestershire is packed with so much to do, you'll need nore than a day to discover it all!

In faschating attractions and places to explore, its the perfect place to bring the family for a weekend full of ition and fun. Lebester and Lebestershie's great value themed short breaks start from just \$129.

you're looking for a getaway for two, the <u>City Treat or Gourmet Taste short breaks are the Ideal way to</u> cape from t all induige in fabulous food and diffik, sample local produce or catch a movie! Thep back in time into Leicestershire's rich and interesting past and discover the story of King Richard III or the clous Hertage of the cou

I hy not take a look at our seasonal special events and packages on offert

amily

Family Short Break

ut of 5 world-class actions plus hotel from

ITY TREAT

experience

leicester

t Break for 2 Adults

Read more

t of 5 Indulgent speciences plus hotel fo

un

Read more

oking your short break couldn't be easier. Bimply choose your preferred break from the selection below and ox for more details on to book online. Bast planning your 2015 short break in Lelosster and Lelosstershile day, we look forward to weckning you?

Bhort Break for 2 Adults

Read more

out of 5 teschaling and laterical attractions plus ho

for £129



Home

Cith

Coventry - King Richard III visited and stayed in Coventry Short Bre in June 1485 3 out of 5 King III experiences E129 Leicester - A visit to the site of

Leicester - A visit to the sale of the Battle of Bosworth and the Richard III: Dynasty. Death, Discovery visitor centre. Day Two

York - Visit the Richard III Museum to discover the truth behind the much maligned monarch

For more information about the King Richard III Tour of England call Janine Williams, Marketing lirector, Leicester Shire jomotions on 0118 225 4028 or e.williams@l-p-l.com



KING RICHARD III - TOUR OF ENGLAND

Stratford upon Avon

AM Blue badge waiking tour of Stratlord upon Airon including the historical connection to the area and the impact of Shakespeare a representation of the King.

Visit to Shakespeare's Birthplace. Lunch in Stratford PM: Visit to Wannick Castle

A lour of the castle that the Richard III owned for a while after the execution of his brother, and was the home of his wife Anne Neville. Richard ordered the construction of the tower on the north wall, but only the Baar and Channes Theorem. the Bear and Clarence Towers at a much smaller height were built.

Evening Accommodation in Stratford.

#### TTUT

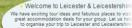
by sive and rola bandonic worthing history and side, along with a world class arts and culture ins and performances throughout the year. You retail therapy in market towns, shopping

VISIT

EXPLORE DISCOVER

number of themed guided walks around Leicester's of our fully qualified Blue Badge guides.





.....

R GROUP TO LEICESTER AND LEICESTERSHIRE

GROUPS | ACCOMMODATION | SEE AND DO 🔻 | ITINERARIES 👻 | COACH INFORMATION |

#### stershire is a destination brimming with and fabulous places to visit for your group.

city style and rural tranquillity with award-





Following the discovery of King Richard III in Grey Friars car park in Leicester in 2012, the mortal remains were reinterred at Leicester Cathedral on Thursday 26th March 2015.

We have two exciting itineraries for groups to experience the King Richard III across the city and county of Leicester and Leicestershire and also across key destinations such as York, Coventry and Warwickshire

See the King Richard III itineraries:

Leicester and Leicestershire

AM. Bise Badge Walking Tour of Coventry – King Richard III visited and stayed in Coventry in June 1485. He is transusty featured in the main tapestry in the Solitichal, as Anne Neville. Thoogs from the day are supposed to have supported him at Bosworth etcy provided tood for him at Bosworth. The Guildhall was also et visit for Willam Shakasyeare, and there is the suppersion that Willam got his insplantion for the dg meters in the War of the Roses, partly from this famous tapestry, which also features King Henry Vi and his write. Lunch in Coventry walk, faloonry display & lunch).

Bosworth is a site of national historic significance, as the location of one of the three most important battles fought on British soil. It is the site





#### New Guide for Groups and Coaches

#### BOSWORTH BATTLEFIELD HERITAGE CENTRE



#### **NEED TO KNOW:**

Opening Times: January - weekends only 10.00am to 4.00pm February & March - 10.00am to 4.00pm April - September - 10.00am to 5.00pm October - December - 10.00am to

4.00pm Any uneven surface and safety issues: There is a lift in t allow wheelchair website includes

Wheelchair acces Yes - please visit t Access" page of

to the site.

Best time to visit to groups: Late July and Aug be no school grou Weekends are als are no school grou Otherwise visit 2pm as the school 2.30pm.

Minimum and max Minimum is 10 to ( Maximum 120.

Specific dates for events: Guided walks weekends throughout the year. Bosworth Battle re-enactment -20th & 21st August 2016 Other talks, guided walks, ghost walks & falconry events are listed on our website.

Prices valid until the end of 2016: Group rates available - please visit www.bosworthbattlefield.com Group Organiser and coach driver - free entry. Carers - free entry.

Address: Bosworth Battlefield Heritage Centre Ambion Lane, Sutton Chenev Near Nuneaton CV13 0AD

Can you offer a pre-book service for arrival tea and coffee or

Follow Brown Tourist signs

lunch/tea package

you contact the Café to ensure your needs can be met. Further information not already included important and relevant d by a visit to

On-site catering facilities and if

suitable for groups of up to 50

Yes there is on site catering - if groups are visiting we recommend

people:

count ld.com or details

> W: Memorial nory of all Battle, You s where the a viewpoint

#### w: ner Liaison

.gov.uk

455 290429 Available: 10am - 5pm Monday to Sunday

Response times to email or voicemail: We aim to make an initial response to any enquiry within 24 hours of receiving it.

If wheelchair/electric buggy hire is available and any costs: We have an electric scooter which is available free of charge for a maximum of 2 hours. This needs to be booked in advance.

100 metres to the Exhibition

Services available for drivers -

example as well as vehicle wash

Drivers have access to the public

food and drink vouchers for

facilities, toilet drop etc.

toilets and free entry to the

For more information on Group Travel in Leicester and Leicestershire visit www.goleicestershire.com/groups or contact groups@goleicestershire.com

Exhibition.

#### CHARNWOOD MUSEUM



#### NEED TO KNOW:

Opening Times: April - September Mondays: Closed Tue-Sat: 10am - 4.30pm Sun: 2pm - 5pm

October-March Mondays: Closed Tue-Sat: 10am - 3.00p Sun: 12pm -

Any uneven s and safety issu There is a text museum but:

Minimum and

Specific dates for events: None.

Prices valid until the end of 2016: Free entry to the museum, if a talk is required this may incur an extra charge.

Address: Charnwood Museum Queen's Hall Granby Street Loughborough LE11 3DU

Can you offer a pre-book service for arrival tea and coffee or lunch/tea packages: Yes - all catering enquiries to be directed to Holly Kirkland on 01509 233750

Payment: Payment for talks by arrangement by cash, cheque or invoice if reOn-site catering facilities and if suitable for groups of up to 50 people:

Queen's Park Café is situated at the far end of the museum building offering light lunches, snacks, hot and cold drinks and afternoon teas. Catering arrangements to be discussed with the proprietor Holly Kirkland directly on 01509 233750.

> on not already ant and relevant fined by a visit to

#### NOW:

er Victorian baths ol. Charnwood thing for everyone Charnwood's lk beneath the giant gate the 4,000 year Cossington Boy, grocers shop, eye with the video ee the chair carved a single oak tree. orough's rich at the interactive Exhibition

#### WHO TO KNOW:

Point of Contact: Cassandra Costelow

Email: museum@charnwood.gov.uk

Phone Number: 01509 233 754

Available: Office hours, Mon-Fri

Response times to email or voicemail: Within 2 days maximum

For more information on Group Travel in Leicester and Leicestershire visit www.goleicestershire.com/groups



Thursdays.

Minimum of 8

Services available for drivers food and drink vouchers for

example as well as vehicle wash facilities, toilet drop etc. Drivers are welcome to join the tour group.

If wheelchair/electric buggy hire is available and any costs: A manual wheelchair is available for visitor use within the museum free of charge.

### **Business Tourism**







#### AMCR 2016 CONFERENCE IN LEICESTER

he 2016 conference of the International Association for Media and Communication Research (IAMCR) will be held at the inversity of Leicester in the UK from July 27-31, 2016. The date oincides with the 50<sup>th</sup> anniversary celebrations of Leicester's Department of Media and Communication, which was founded and 1966 as the Centre for Mass Communication Research.

Announcing the decision, IAMCR president Janet Wasko recalled that when IAMCR was last held in Leicester, in 1976, it was attended by 300 people from forty countries. "The 2016 conference will be considerably larger, representing the growth of media and communication research around the world as well as IAMCR's growth. Many of our key members have been associated with the University and we look forward to celebrating these historical connections."



IAMCR President Janet Wasko signing the agreement with the University of Leicester

#### Peter Lunt, head of Leicester's Department of Media and

Communication and chair of the local organising committee, also recalled the historical links with IAMCR. "Jim Halloran, the founder of the Centre, played a significant role in the development of IAMCR during his time as president (1972-1988) and strong links between the Association and the Department of Media and Communication at Leicester continue today. The conference will be an opportunity to reflect on the role of media and communication in memory and commemoration as well as the history and future of media research."

The conference's theme, Memory, Commemoration and Cammunication: Looking Back, Looking Forward, is particularly appropriate for marking the 50 years of media and communication studies in Leicester while also anticipating IAMCR's own 60<sup>th</sup> anniversary, which will be celebrated in 2017.



### Enjoy conference and events facilities fit for a King in Leicester and Leicestershire

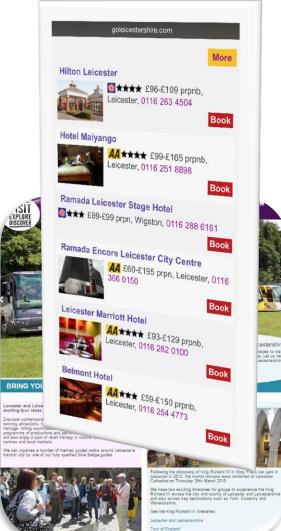
Discover why the Federation of Small Businesses, Confederation of British Industry, the Labour Youth Party Conference, UKinbound and the International Association of Media and Communications Research have chosen to hold conferences and events in Leicester and Leicestershire.

From a King in a car park to castles and conference venues, we will meet your requirements no matter how unusual they are!

> Leicester Shire • Promotions



### Online



TSIT







Burbage Community Arta Festival Hinckley Sun 3 - Sat 16 May 2015 More into Guys and Dolls at Concordia Theatre

The glisfies are back at the close to the there are around EOD animals of 150 species to see, including many endangeed animals and netwe species and at thorehoust Hamy Yeam you can be familyee animals and have a cuddle with the exotist in pers comer.

At the National Space Centre explore the universe in the planetarium or take the family to Tainlakes to try out the rollercoasters and water inter-

You'll find a huge choice of live entertainment at the many theatres that are in our city and county. You'll find comedy, dence, classical music and Dirakespean. There are fastivat taking pace thoughou the year across the city and county including canal festivais, food and climit, festivais - something for all the family.

#### Win tickets to Curve

Enter our free prize draw and win a family ticket to Honible Histories at Curve in May 2015. Historical figures and events will come alive on stage and hover at your fingertips. HORRIBLE HISTORIES



After your visit to Leicester and Leicestersnie, come back here and tell us about your how. We'll enter your name into a free prize draw to win a Otay Play Explore short break worth £125. Circling date. 20th Beptember 2015 Talk to us

G

nckley

Viewall events and testivals

Free prize draw

Tue 5 - Dat 16 May 2015

Leicester Sat 16 - Sun 17 May 2015



Book your accommodation to the Leicester games online here and plan your visit with help from our website.

Classic & Vintage Vehicle Festival at Great Central Railway



More info

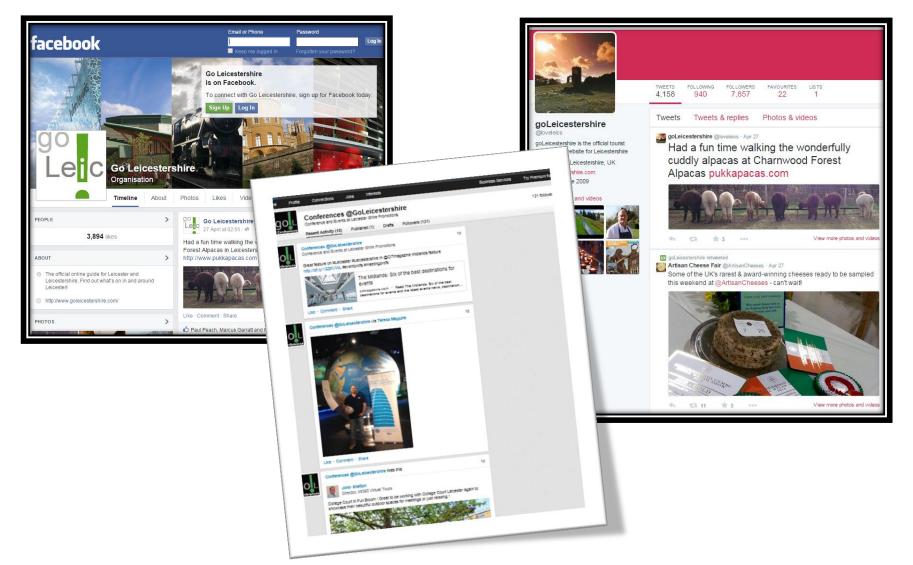
More info

#### cestershire places to visit. Ip. Let us help Leicestershire.





### Press, PR, Social Media



### Quality



### **Product Development**



Leicestershire Tourism Partnership Quality marque (150 so far) Quality charter Customer Survey

### **Product Development**

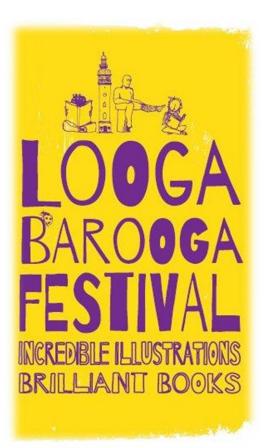




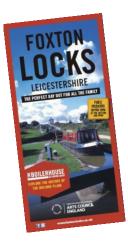
- O It met my expectations
- It did not meet my expectations
- It was far below my expectations



### **Product Development**







### Financial Leverage (2014)

### £163,000 arts council £187,000 project fees and sponsorship £600,000 trading income

Total turn over £1.39m



	Baseline 2012	Target 2016	Actual March 31 2015
8% growth in tourism value	£911m	£983m	£1.03bn
10% growth in employment	13,000	14,300	13,734
85% Visitor satisfaction levels of good or better			Survey launched at Forum
15% Increase in leisure tourism bed-nights attributable to the tourism strategy	21500	24750	38,613
50% Increase in business tourism bed-nights attributable to the tourism strategy	325	500	290

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50% increase in coach and group tour operators contacted annually	400	600	562
50% increase in number of conference bids presented annually	16	24	15

# Outcomeser

#### QUESTIONS ANSWERS

WHAT

WHO

WHERE

### STEAM

Double regional average increase in 2013

• 2014 another increase of over 6%

	2012	2013	2014	difference
City Value	482.72 £m	512 £m	541 £m	+5.6%
County Value	913 £m	969 £m	1,030 £bn	+6.3%
Combined Value	1.395 £bn	1.481 £bn	1.571 £bn	+6.1%
City Jobs	6,597	6,913	6,982	+1%
County Jobs	13,007	13,572	13,734	+1.2%
Combined jobs	19,604	20,485	20,716	+1.1%
City Vis Numbers	9.239m	9.475m	9.778m	+3.2%
County Vis Numbers	19.451m	19.975m	20. 632m	+3.2%
Combined	28.69m	29.45 m	30.41m	+3.2%

### 6 Year Trends

#### Value - 1.3 £bn - 1.571 £bn + 20.8%

Employment - 20,238 – 20,716 +2.35%

## STR Hotel Occupancy Data 2014-2015

• Occupancy up 2.2% to 76%

• ADR up 7% to £56

• REVPAR up 10% to £43

### **Leicester Shire Promotions Ltd**

#### **Contract to deliver Tourism Services**

### **Progress Review**